

YOUR TRUSTED IT ADVISOR



Computer, Mobile Phone and Network Solutions

talk to  
a real  
human

IN PERSON AND OVER THE PHONE



## THE LATEST IN...

*IT Services - [1-2]  
Computer Sales - [2]*

*Business Hours: 9am - 5pm M-F  
Phone/Text: 248-703-1791  
Email: [abrown@internetserv.com](mailto:abrown@internetserv.com)  
Business & Residential Services*

## IT SERVICES

### REMOTE/ONSITE/PHONE SUPPORT

Standard IT Service Rates - Non-priority - Schedule when available

- For Residential and Business customers

Standard Service Rates - Without Contract	Rate
Desktop & Phone (Android/iPhone) Support	\$87.50 per hour
Server & Network Support	\$105 per hour
Trip Charge (Oakland & Wayne County)	\$25
Trip Charge (Outside of Oakland & Wayne County)	\$35

Contract IT Service Rates - Priority - Same day response [Trusted IT Advisor]

See next page...

## OVERVIEW

### CREDENTIALS

- Microsoft Certified IT Professional
- Bachelor of Science Degree in Computer Engineering
- 12+ years of experience as an Independent IT Consultant
- Served 400+ clients in Metro Detroit
- Corporate IT Leader Experience

### PRIMARY IT SERVICES

- Contract Support [Dedicated Provider]
- Desktop Support
- iPhone/Android [limited]
- Server Support
- Remote Support
- Hardware Procurement
- Computer Sales

# IT SERVICES

## REMOTE/ONSITE/PHONE SUPPORT

Contract IT Service Rates - Priority - Same day response [Trusted IT Advisor]

- For Business customers, dedicated and priority service

Support Package	Price	User Range	Included Hours (per period)	Server Included	Desktop & Phone Support Rate	Server & Network Support Rate	Trip Charge (With/Without Package)
Solo Support Package	\$245 (every 90 days)	1 to 3 users	4 hours (every 90 days)	No	\$75.00 per hour	\$90 per hour	Waived / \$25 (Oakland & Wayne County), \$35 (Outside)
Bronze Support Package	\$295 per month	4 to 8 users	Up to 4 hours per month	Yes/No	\$75.00 per hour	\$90 per hour	Waived / \$25 (Oakland & Wayne County), \$35 (Outside)
Gold Support Package	\$395 per month	8 to 12 users	Up to 6 hours per month	Yes/No	\$75.00 per hour	\$90 per hour	Waived / \$25 (Oakland & Wayne County), \$35 (Outside)

Dell Business  
Class Desktops,  
Laptops and  
Server Specialist

## DELL BUSINESS CLASS COMPUTERS

*Portable PC - Dell Latitude 5300 2-in-1 Laptop/Tablet - \$375 Sale Extended!*

*Desktop PC - Dell Optiplex 7070 Mid Tower - \$475*



Unleash productivity with the Dell Latitude 5300 2-in-1 Laptop – now at an exclusive price of \$375 until supply runs out!

### Key Features:

- 13" Touchscreen
- Intel Core i7 CPU
- 16GB RAM | 512GB SSD
- Windows 10 Pro/MS Office
- Laptop or Tablet Mode
- Weight: 3.15 lbs

Act fast – limited quantities available! It's first come, first serve. Get yours now with a 1-year warranty included!

### Exclusive Benefits:

- Shipping Available
- Personal Delivery within Oakland, Wayne, Macomb counties



The OptiPlex 7070 Desktop PC has a compact design that conveniently fits into your workspace, adapts to your workstyle and maximizes your desktop environment at an affordable price \$475.

### Key Features:

- HDMI & Displayport Video
- Intel Core i7 CPU
- 32GB RAM | 1TB SSD
- Windows 10 Pro/MS Office
- Laptop or Tablet Mode
- Small Form Factor

Get yours now with a 1-year warranty included!

### Exclusive Benefits:

- Shipping Available
- Personal Delivery within Oakland, Wayne, Macomb counties

<http://internetserv.com>